



January 27, 2014

Technical Newsletter #31 3.1

Subject: Hickory and Jatoba flooring installed on subfloors with radiant heating systems

This technical information is sent in reference to Technical Newsletter #31 3.0 sent on February 14, 2013.

Based on tests carried out by the Mirage R&D team regarding the performance of Engineered Hickory and Jatoba floors and of Lock Hickory floors over radiant heat, **Mirage does not allow these species to be installed over this type of system.**

According to the National Wood Flooring Association, radiant heating installations using denser species are less stable. As a precautionary measure aimed at avoiding cracking/splitting of the wood and/or compromised floor stability, Mirage does not authorize the use of its Mirage Engineered Hickory and Jatoba flooring over radiant heat systems.

We thank you for your cooperation and we'll keep you informed of any future developments. If you have any other questions about this topic, please feel free to contact our Technical Service Department.

A handwritten signature in black ink, appearing to read "Dino Tremblay".

Dino Tremblay, Technical Service Supervisor 1-800-463-1303